

WET NOSES SERVICE AGREEMENT

Dogs are to be brought into the facility using a plain flat or rolled collar. All choke, prong, flea and tick collars will be removed upon arrival. Wet Noses requests that retractable leashes not be used when dropping off your pet as they can become tangled with dogs or customers.

Dogs who have not regularly socialized with other dogs or people may not know how to behave appropriately, leading to a higher risk of incidents. *Wet Noses will evaluate the possibility of integrating these dogs into the group play environments and reserves the right to disallow entry or dismiss any animal, at any time, for any reason.*

Daycare guests are requested not to bring personal belongings (bones, toys, blankets etc.). Owner is welcome to bring personal belongings (except rawhide) for *boarded pets only*. Wet Noses is not responsible for damaged or destroyed belongings.

Daycare guests not picked up by 6:30 p.m. will be our guests for the night (unless prior arrangements have been made with Wet Noses) and will incur an additional boarding charge. Daycare and Boarding may require reservations. A 48 hour cancellation notice is requested. *Wet Noses reserves the right to charge no shows the full cost of the scheduled stay.* There are no refunds for picking up your boarding pet earlier than scheduled unless prior arrangements have been made with Wet Noses.

A credit card number is required for boarding pets and optional for daycare pets. You authorize Wet Noses to maintain your credit card information on file and to charge services rendered and/or purchases made while your pet stays with Wet Noses. Payment is due in full when services are rendered, including veterinary care and/or purchases made, unless other arrangements have been made in advance with Wet Noses. Wet Noses accepts Visa, MasterCard and Discover, personal checks and cash. *A return check fee of \$35.00 will be charged for all returned checks.*

Owner(s) understand that by admitting their pet to Wet Noses that, Wet Noses is relying on a representation that the pet is in good health, has been clear of any communicable diseases (including fleas and ticks) for a minimum of five days, is current on required vaccinations, and has not harmed or shown aggressive or threatening behavior towards any person or animal. Owners shall disclose in writing any such incidents and/or illnesses for review by Wet Noses.

Wet Noses agrees to exercise due and reasonable care, to provide safe quarters and to feed and care for your animal. Owner acknowledges and understands that there are certain risks involved in boarding, daycare, and other animal related services, including but not limited to fights, bites to humans, bites to and from other animals, and the transmission of diseases. Scratches are common during play, however we ask owners to keep their dog's nails short to keep play as safe as possible. All animals are boarded or otherwise handled and cared for by Wet Noses without liability on our part for loss or damages from disease, death, flight, theft, fire and injury to persons, other dogs, or property by said animal, or other causes, due diligence and care having been exercised. If the animal's health demands quick action, Wet Noses is authorized to transport the animal to a veterinarian for observation and treatment. Such expenses, being reasonable and customary in amount, shall be paid by the owner. Owner understands that he/she is solely responsible for any harm or injury caused by his pet while staying at Wet Noses.

Dogs not regularly exposed to the higher activity levels of a daycare or a boarding facility may initially feel the discomfort of sore muscles, paws and joints, and experience fatigue. These problems should diminish the more your dog attends daycare and engages in group play. Water is available at all times, however your dog may still be thirsty after departure. Be aware of your pet's water intake, as excessive amounts may cause an upset stomach or other problems. Boarding dogs may require extra food to keep up with higher levels of physical activity. Dogs at play can get dirty or matted, additional services such as baths and brush outs can be scheduled to take place during their visit. Excessively long nails may cause injury; you will be notified if your dog's nails are too long and--if at the dog's next visit the nails have not been trimmed--Wet Noses will have them trimmed for a fee. Occasionally, photographs or video footage may be taken of animals that are guests at Wet Noses. We give Wet Noses permission for any resulting photographs or video footage of our animal to be used for advertising or educational material, understanding that the resulting photographs or video footage are the sole property of Wet Noses.

By signing this agreement, you acknowledge that you have read, understood, and accepted the terms set by this document.

Signature

Date

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